

Cycle Counting: Permanent Stocktaking for Stock Quality in the Warehouse

Cycle counting refers to the permanent, continuous stocktaking of inventory in which items are counted in defined cycles rather than on a single cut-off date. For buyers and supply chain managers, the method is a central instrument of materials management for keeping stock data reliable and detecting shortages early. Warehouse processes are thus continuously monitored without disrupting operations through blocking periods. This article explains methods, KPIs, control options and current developments relating to permanent stocktaking.

Key facts

- Cycle counting replaces the cut-off date stocktake with continuous partial inventories throughout the year.
- The counting sequence often follows an ABC analysis: A items are counted more frequently than C items.
- The most important metric is stock accuracy, typically with target values of 95 to 99 per cent.
- Permanent stocktaking is recognised under commercial law in Germany and Austria, provided strict requirements are met.
- The focus is on error analysis and process improvement, not on sheer counting output.
- The approach transfers lean manufacturing principles to stock control.

Definition: cycle counting

Cycle counting, in German also known as Dauerinventur or permanente Inventur, is a stocktaking method in which warehouse items are counted continuously in partial quantities. Instead of counting the entire warehouse once a year, each item group is counted within a defined cycle.

Distinction from the cut-off date stocktake

In the classic cut-off date stocktake, the entire operation is often shut down in order to capture all stock on a single date. This ties up staff, creates time pressure and only delivers reliable data once a year. Cycle counting, by contrast, spreads counting across twelve months, works with small teams during ongoing operations and detects deviations as soon as they arise. For manufacturing companies with continuous production, this is the standard approach in practice, because shutdowns in the supply chain are often more expensive than the stocktaking effort itself.

Placement within materials management

Permanent stocktaking is a building block of materials management and has a direct impact on order scheduling, minimum stock monitoring and production planning. In practice, unreliable stock data leads to buffer stocks, spontaneous rush orders and incorrect delivery date commitments to customers. Conversely, accurate data supports delivery via delivery schedule releases, where reliable quantity information would otherwise hardly be available. Cycle counting is therefore less a purely warehouse

task than a quality attribute of the entire procurement chain.

Methods and procedure in permanent stocktaking

The success of cycle counting depends less on counting technology than on prioritisation: which item is counted when and how often? A combination of value-based and process-based control has proven effective.

Prioritisation according to ABC analysis

The classic approach uses ABC analysis: A items with a high value share are counted frequently, for example monthly or quarterly, C items less often, often once or twice a year. A common rule of thumb in practice is a counting cycle of four counts per year for A items, two for B items and one for C items. In this way, checking effort is concentrated where stock errors have the greatest financial impact. In addition, critical parts with supply difficulties or high turnover frequency can be prioritised more highly, irrespective of their value.

Event-driven counting

Alongside plannable cycles, event-based counting has become established. Here, counting takes place when certain triggers occur: stock reaches zero or the minimum level, booking discrepancies accumulate, an item has not been moved for a long time, or a picking error has been reported. These triggers direct attention precisely to the points where processes typically deviate. Combined with ABC-based control, this creates a dynamic counting plan that learns over the years where weak points lie.

Procedure during ongoing operations

A counting day typically proceeds as follows: the system generates a count list without prior display of the expected stock (blind count), the counter records the actual quantity, discrepancies are checked using the double-count principle and then posted with root cause analysis. It is important that correction postings are not made silently but are documented and evaluated. Only from the error causes – labelling, pack contents, scanning errors, interim postings – does the actual improvement value emerge.

Key KPIs of cycle counting

Without measurable targets, permanent stocktaking degenerates into a box-ticking exercise. Two groups of metrics have established themselves in practice: the accuracy of stock data and adherence to the counting plan.

Stock accuracy and inventory tolerances

Stock accuracy is usually measured as the proportion of counted line items without discrepancy within the tolerance. In industry, benchmarks of 95 per cent are regarded as the acceptable lower limit, and 98 to 99 per cent as a good level. The definition of tolerance is important: for small parts, deviations of one to two per cent are often tolerable, while for high-value components the threshold is considerably lower. Buyers should consider accuracy per item group, because an average figure masks critical outliers on A parts.

Error rate and cycle adherence

In addition, the error rate per process (goods receipt, picking, production), the number of corrected

postings and the on-time adherence of the counting plan are relevant metrics. A declining error rate over several quarters shows that root cause analysis is working. If it remains consistently high, this points to structural process problems – for example, unclear confirmation processes from production or missing over-delivery checks in goods receipt.

Implications for procurement

Two links are particularly relevant for procurement: first, stock accuracy influences order scheduling, because safety stocks and order quantities are based on the data. Second, persistent negative discrepancies on certain items are an early warning signal of problems in supplier management, for example incomplete deliveries or incomplete goods receipt postings. Those who evaluate discrepancy patterns by supplier detect systematic deficiencies before they lead to missing parts in production.

Risks and controls in permanent stocktaking

Cycle counting reduces many risks of the cut-off date stocktake but creates its own requirements for organisation, documentation and compliance. Without clean controls, count results lose their validity.

Commercial and tax law requirements

In Germany, the inventory-like permanent stocktaking is recognised if a procedure has been audited and formally adopted at a higher level that mandatorily leads to physical stocktaking, is documented continuously and is checked for plausibility. Comparable strict requirements apply in Austria. The procedure must be reconstructable: every count traceable, corrections documented, the counting plan demonstrably adhered to. Since the details are company-specific, companies should always clarify the design for tax purposes and, if necessary, with the auditor on a case-by-case basis.

Typical sources of error

Common risks are: counts with a displayed expected stock (which lead to confirmation errors), no separation of counting and posting, unclear responsibilities for discrepancies, and the omission of blocked stock or externally stored quantities. Forward and backward reconciliation following the next and preceding goods receipt and goods issue movements must also be reliably possible, otherwise the count on the closing cut-off date cannot be assessed. This control requires clean document documentation in the ERP system's runtime.

Organisational controls

Proven control mechanisms are the four-eyes principle for discrepancies above defined thresholds, rotating count assignments to rule out manipulation, and random cross-checks by scheduling. Supplier certificates and incoming inspections relieve pressure on stock accuracy, because deviating deliveries are already detected at goods receipt. For externally stored quantities held by third-party logistics providers, contractual arrangements for reconciliation counts and notification deadlines should be agreed.

Current developments: automation and digital stock management

Cycle counting is evolving from a manual counting process into a data-driven control system. Mobile capture, automation and AI-supported evaluation are noticeably changing practice.

MDE, RFID and automated capture

Mobile data capture with barcode or RFID significantly reduces counting effort and capture errors. In practice, RFID even enables automated portal counts at gateways or drone counts in high-bay warehouses. For small and medium-sized suppliers, manual mobile capture is often the economically sensible entry point; the decisive factor is less the technology than the seamless posting logic behind it.

AI-supported scheduling and anomaly detection

Modern ERP and stock systems automatically evaluate posting histories and detect anomalies: sudden clusters of discrepancies at certain storage locations, unusual posting times or recurring deviations on certain items. Such indications steer the dynamic counting plan and reduce unnecessary counts. For buyers, this means more realistic availability data and thus more reliable commitments to sales and customers.

Integration into supply chain topics

Stock data is increasingly shared across company boundaries, for example in the context of delivery schedule releases or joint inventory planning with key suppliers. This raises the requirements for data quality, because errors are no longer compensated internally. Compliance topics such as the Supply Chain Act also indirectly affect stock management, since origin and batch traceability depend on clean quantity data. Robust cycle counting is therefore also a prerequisite for traceable procurement processes.

Typical metrics

Stock accuracy: 95–99%

Proportion of count line items without discrepancy within tolerance; 98% is considered a good level in practice.

Cycle adherence: > 95%

Proportion of scheduled counts carried out on time per period.

Counting frequency A items: typically 4× per year

C items often only 1× per year; staggered according to ABC analysis.

Error rate per process: declining trend across quarters

Evaluated per process step (goods receipt, picking, production confirmation).

Practical example

A mid-sized mechanical engineering company with around 12,000 stock items previously carried out an annual cut-off date stocktake involving two operational shutdowns. According to the last full inventory, stock accuracy was only around 93 per cent, which repeatedly led to rush orders and production stoppages for long-lead-time components. The company switched to cycle counting and linked it to its existing ABC analysis.

- Introduction of a dynamic counting plan: A items quarterly, B items biannually, C items annually, plus event-driven counts when the minimum stock level is reached or on booking discrepancies.
- Switch to blind counts using mobile data capture devices with a double-count principle for all discrepancies.
- Monthly root cause analysis of discrepancies by process step and supplier, with feedback to procurement and goods receipt inspection.

- Coordination of the procedure with the auditor to secure recognition under commercial law.

Conclusion

Cycle counting replaces the elaborate cut-off date stocktake with a continuous, risk-oriented checking process in materials management. The real benefit lies not in counting output but in systematic root cause analysis: only those who evaluate discrepancies improve processes permanently. For buyers, permanent stocktaking pays off through reliable stock data, more stable scheduling and fewer rush purchases. Decisive factors are clean tolerance logic, documented controls and legal safeguarding of the procedure under commercial law. Companies that consistently combine cycle counting with ABC analysis and a supplier perspective achieve stock accuracy levels in practice that significantly exceed those of cut-off date stocktakes.

Frequently asked questions

What is cycle counting in simple terms?

Cycle counting is a permanent inventory method in which stock levels are counted continuously in small partial cycles instead of counting the entire warehouse once a year. Each item is counted within a defined period, more frequently for high-value A items. The method delivers reliable stock data all year round without shutting down operations.

How often should you count when cycle counting?

Typically, counting is staggered according to ABC analysis: A items four times a year, B items twice, C items once. In addition, event-driven counts are triggered, for example when stock reaches the minimum level or when discrepancies are noticed. The exact frequency should be based on the item's value share, criticality and error history.

Is permanent stocktaking recognised under commercial law?

Yes, in Germany and Austria the inventory-like permanent stocktaking is recognised, provided strict requirements are met: an audited and formally adopted procedure, mandatory physical counting, complete documentation and plausibility checks. The design is company-specific and should be coordinated with the auditor or on tax matters on a case-by-case basis.

How is stock accuracy calculated in cycle counting?

Stock accuracy is the proportion of counted line items that fall within the defined tolerance without discrepancy. Example: 980 out of 1,000 counted line items being correct corresponds to 98 per cent accuracy. It is important to define the tolerance per item group and to treat outliers on critical A parts separately rather than hiding them in the average.

What are the advantages of cycle counting compared with the annual stocktake?

It causes no shutdowns, delivers robust stock data all year round and detects errors early before they lead to production problems. In addition, the staffing effort per count decreases because small teams work during ongoing operations. The biggest advantage is continuous process improvement through systematic root cause analysis.

What role does ABC analysis play in cycle counting?

ABC analysis determines the counting frequency: high-value A items are checked most frequently, as errors there have the greatest financial impact. This directs counting effort specifically to where it

delivers the most benefit. In practice, ABC-based control is often supplemented by criteria such as criticality, turnover frequency and error history.