

Synergy effects: levers for efficiency in industrial procurement

Synergy effects describe positive interactions that arise when functions, departments or resources are merged and thereby create more value than the sum of the individual parts. In the industrial procurement context, they primarily mean cost advantages, faster processes and risk reduction through pooled volumes, harmonised processes and shared supplier relationships. The term originates in corporate valuation and M&A practice but has long been an established element of procurement strategy. Those who systematically identify and realise synergy potential reduce product cost calculation sustainably and strengthen their position in the procurement market.

Key facts

- Synergy effects in procurement typically arise through volume bundling, process harmonisation and knowledge building across multiple sites or entities.
- A key prerequisite is consolidation of the supply base, often accompanied by procurement frame agreements.
- Alongside hard savings (direct cost reduction), there are soft savings such as reduced complexity, faster processes and better delivery capability.
- Synergies are typically monitored with metrics such as savings ratio, supplier count, spend under management and PPM quality.
- Risks arise when bundling creates dependencies: supply chain resilience and compliance must be considered as well.
- Realistically, bundled categories can be worked with savings of often a few per cent up to double-digit percentage points, depending on the starting situation and market power.

Definition: synergy effects

Synergy effects are added value that arises from the combination of resources, activities or organisational units and that goes beyond the sum of the individual results. In procurement, they denote in particular cost advantages, efficiency gains and quality improvements created through centralised or coordinated purchasing. A typical distinction is made between cost synergies, revenue and volume synergies, process and knowledge synergies, and risk synergies.

Cost synergies through volume bundling

The classic lever is bundling purchasing volume across entities, sites or plants. Higher order quantities improve the negotiating position, enable tiered pricing and reduce the number of suppliers. In practice, spend analyses and a scoring matrix for supplier selection are used to transfer volumes deliberately to capable providers. The foundation for this is often a cleansed, harmonised data set, such as a uniform material numbering system across all sites.

Process and knowledge synergies

Besides prices, efficiency gains arise from harmonised processes: uniform ordering procedures, joint supplier evaluation, standardised supplier self-disclosure and central price and terms maintenance. Knowledge transfer also counts: value analyses, negotiation strategies or qualification concepts developed at one site can be transferred to other categories and plants. These soft synergies are harder to quantify but have a lasting effect on compliance with procurement policies and reduce maverick buying.

Identifying synergy potential: methods and approach

Synergy potential is usually identified in a structured category management process. The starting point is a complete spend analysis: which materials and services do we buy, where, at what prices and from which suppliers? Building on this, bundling potential is assessed, implementation plans are drawn up and successes are measured.

Spend analysis and category clustering

First, expenditure is consolidated by material group, supplier and site. In practice, this often reveals a fragmented supplier landscape: the same component is sourced at several plants from different suppliers at different prices. Similar materials can be reduced to one or a few items through standardisation and material substitution measures (ESG), which increases order quantities and reduces complexity.

Supplier consolidation and frame agreements

Supply base optimisation derived from the analysis leads to a deliberate reduction and qualification of the supplier base. Bundled volumes are secured in procurement frame agreements with fixed terms, delivery dates and price adjustment mechanisms. In addition, min-max control and material requirements planning (MRP) support the economical replenishment of bundled items; ongoing availability is monitored via the delivery reliability of the remaining suppliers.

Operational safeguarding

To ensure synergies are not lost in implementation, operational processes must be adapted: clear integration with supply planning, defined replenishment concepts for standard items and discipline in demand calls. Price and terms maintenance must be carried out centrally so that negotiated terms actually reach the ordering systems and no local bypass purchases arise.

Key KPIs for measuring synergy effects

Synergy effects can only be managed if they are made measurable. In practice, a set of cost, process and supplier metrics has established itself that makes progress transparent and puts realisation discussions with management on a sound data footing.

Cost-related metrics

The central measure is realised savings against a defined baseline, usually based on the price and terms maintenance of historical purchase prices. Added to this are the material cost share in product cost calculation and the number of actively used frame agreements. It is important to separate hard savings (genuine budget relief) from cost avoidance (avoided price increases, for example following request-for-quotation rounds), as the two are frequently mixed in reporting.

Process and supplier metrics

The number of active suppliers per category and the spend under management ratio show how much volume is actually being managed. Quality and delivery performance are assessed using parts per million (PPM) and delivery reliability, process discipline via the share of system-compliant orders versus maverick buying. Metrics from the supplier's order-to-cash process, such as on-time delivery at goods receipt, also feed into the overall assessment.

Risks and controls in realising synergies

Synergy programmes carry real risks: over-bundling can create dependencies, process changes meet resistance, and savings negotiated on paper are never realised operationally. Controls and governance determine whether promised value materialises.

Dependence and supply chain resilience

Bundling volumes heavily increases negotiating leverage but creates single- or few-source situations. This can impair supply chain resilience, as the crises of recent years have impressively shown. Countermeasures include second suppliers for critical items, transparent supply chain insights via supplier self-disclosure and contingency plans with clearly defined escalation levels, up to and including dunning runs for overdue deliveries.

Compliance, law and taxes

Bundled procurement across national borders touches customs and tax issues such as customs clearance, rules of origin and corporate policies. Antitrust limits on tenders and price coordination must also be observed. All relevant statements in this article are of a general nature; the specific legal and tax assessment should always be reviewed on a case-by-case basis by qualified bodies.

Implementation discipline and governance

A common problem is the gap between negotiated and booked savings: local organisations buy via detours or do not use the central contracts. Controls focus on ordering policies, approval processes and a binding specification for system modifications. Regular reviews check whether agreed terms are being honoured and whether the supplier's payment schedule reflects the agreed scales.

Current developments: digitalisation and sustainability as synergy drivers

Digital tools and sustainability requirements are changing how synergy effects arise and are measured. Data quality, automation and ESG criteria are becoming levers in their own right alongside classic volume bundling.

Digital platforms and marketplaces

Digital procurement platforms reduce transaction costs and make prices comparable: requests for quotation can be issued faster and more widely, non-binding offers evaluated in a structured way and suppliers compared more transparently. For small and medium-sized enterprises, B2B marketplaces with curated suppliers open up access to comparative prices that were previously only available to large corporates. This generates volume and information synergies without needing one's own corporate structure.

Sustainability and regulatory synergies

Supplier qualification, audits and reporting can be pooled: a common supplier set with uniform ESG requirements reduces the effort per entity and improves the data situation. Approaches such as material substitution (ESG) or recyclability assessment combine sustainability goals with cost advantages, for example when substituted materials simultaneously reduce procurement risks and weight-related costs.

Automation of replenishment

Planning and automation logic such as material requirements planning (MRP), min-max control and automated replenishment create additional efficiency: they reduce processing effort, lower stock levels and stabilise supply. Those who harmonise this logic across sites draw not only cost synergies but also planning synergies from a single, binding data basis.

Typical metrics

Realised savings: typically 3–10 % per bundled category

against a baseline based on historical purchase prices; dependent on market power and initial fragmentation

Number of active suppliers per category: often a reduction of 30–60 % in the first consolidation step

critical items deliberately retain second sources

Spend under management: > 80 %

proportion of volume running through managed processes and contracts

Parts per million (PPM): benchmark varies by industry, roughly < 100 PPM

quality metric used to check whether savings are not being achieved at the expense of quality

On-time delivery / delivery reliability: > 95 %

indicator that consolidation has not impaired supply

Practical example

A medium-sized mechanical engineering company with three plants previously purchased standard electrical components (contactors, power supplies, sensors) decentrally from 24 suppliers. A spend analysis revealed identical items with price differences of partly more than 20 per cent between the plants. After consolidation onto four frame agreement suppliers with a unified material numbering system, central price and terms maintenance and min-max control for A items, the company noticeably reduced its purchase prices for the category in two stages and significantly cut administrative effort.

- Full spend analysis across all plants including harmonisation of the material numbering system
- Supplier consolidation from 24 to 4 suppliers, including supplier self-disclosure and qualification
- Conclusion of procurement frame agreements with tiered prices and central price and terms maintenance
- Introduction of min-max control and replenishment for standard items to automate procurement

Conclusion

Synergy effects in industrial procurement are not a self-runner but the result of systematic work: clean spend data, deliberate supply base optimisation, binding frame agreements and operational discipline in implementation. The biggest lever usually lies not in the negotiation itself but in bundling volumes and

knowledge across sites and entities. At the same time, bundling demands judgement, because excessive concentration weakens supply chain resilience. Those who define metrics from the outset and factor governance risks into their thinking can genuinely anchor promised savings in product cost calculation. Digitalised procurement processes and B2B marketplaces make these levers realistically usable for the SME sector too.

Frequently asked questions

What are synergy effects in procurement?

Synergy effects are added value that arises when procurement volumes, processes or knowledge are pooled and coordinated. Typical forms include cost synergies through volume bundling, process synergies through standardised procedures and risk synergies through jointly qualified suppliers. They are usually measured using savings ratios, reduced supplier numbers and improved process KPIs.

How can synergy effects in procurement be measured?

Common metrics are realised savings against a defined baseline, the spend under management ratio and the number of active suppliers per category. In addition, parts per million (PPM) for quality and delivery capability indicate whether savings are not being achieved at the expense of quality and supply. It is important to separate hard savings from cost avoidance.

What risks do supplier consolidations carry?

The main danger is increased dependence on a few suppliers, which can weaken supply chain resilience. Further risks are internal resistance to process changes and maverick buying when central contracts are bypassed. Countermeasures include second sources, transparent supplier self-disclosure and clear ordering policies.

What is the difference between hard savings and soft savings?

Hard savings are verifiable, budget-affecting cost reductions, for example lower purchase prices for identical materials. Soft savings encompass efficiency and quality gains such as less processing effort, faster processes or less maverick buying, which are difficult to monetise directly. Both are valuable, but they are reported differently and should be shown separately.

How many suppliers are optimal per material group?

There is no universally valid figure; in practice, standard categories are often consolidated down to a few suppliers, while critical items deliberately retain two or more sources. The criticality of the material, the market situation and the company's resilience requirements are decisive. A scoring matrix helps to determine the right mix per category.

Can small companies also realise synergy effects?

Yes, though in a different way from large corporates. SMEs pool, for example, via purchasing consortia, via digital B2B marketplaces with comparable terms, or by more closely integrating internal sites and categories. Pooling sustainability requirements and supplier qualification also delivers noticeable efficiency gains.